Michigan Department of Civil Rights Community Relations - Executive Office Capital Tower Building 10 W. Michigan Ave, Suite 900

Lansing, MI 48933

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Other MDCR Presentation Topics

Hate Crime 101 Diversity Sexual Harassment Civil Rights Laws Fair Housing Laws

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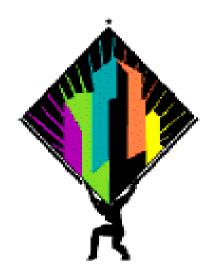
For more information: 1-800-482-3604 or http://www.mi.gov/mdcr TTY: (877) 878-8464



Brochure funded by the Department of Community Health Crime Victim Services Commission (CVSC)

www.mi.gov/crimevictim 517-334-9944

Building Cultural Competence



An Experience in Effective Interaction Across Cultures



MCOLES Registered

Required Postage Class First

Building Cultural Competence

To thrive in today's increasingly diverse world, organizations must be able to effectively interact with a variety of ethnic / cultural groups.

This four-hour participatory workshop enhances understanding of five major cultural groups: *African American, American Indian, Arab American, Asian American, and Latino American.* The workshop will also help participants to recognize, understand and control their personal biases, and interact more effectively with colleagues and customers across cultural boundaries.

Workshop Agenda

- Opening/ Introductions
- **✓** Demographics
- ▼ Thinking Styles
- ▼ Ethnic Protocols / Communication Styles
- Stereotypes & Debunking Myths
- Biases
- ✓ Religion
- Cultural Competencies
- Wrap-Up and Evaluation

Workshop Objectives

As a result of attending this workshop, participants will:

- Learn about demographics of the ethnic groups in Michigan
- Recognize and analyze personal assessments of thinking style
- Recognize stereotypes that lead to bias and discrimination
- Consider cultural protocols and communication styles
- Understand bias and hidden discrimination
- Recognize and examine how preexisting biases can limit work performance as an individual, team and organization
- Understand the benefits of cultural competency
- Recognize cultures through religion
- Assess their understanding of cultural competency

form to the Michigan Department of Civil Rights - Community Relations Division. Fax 517-241-For more information on the Building Cultural Competence Workshop, please mail or fax this Name:

Organization:

Full Address:

Phone:

What workshop topics would you like to address at a hate crime conference?

Please specify any reasonable accommodations:

Email: